

■ Xplova 有限產品保固政策

•此「有限產品保固」適用於本產品，包括感測器本體與說明手冊列名之配件，如果產品的使用與維修方式皆遵照購買人在購買時獲得之使用手冊及官網提供其他隨附更新版文件的指示，Xplova 保證來自其授權經銷商與零售商的產品將符合產品規格，且在「有限產品保固期限」期間（即從原購買日期起的**6 個月**內），沒有材質和工藝的瑕疵。此「有限產品保固」受下列條款與條件規範：

1. 若要獲得保固服務，您必須提供購買憑證（零售商的收據正本或副本）。
2. 此「有限產品保固」僅在銷售本產品的國家/地區具有效力。
3. 在「有限產品保固期限」期間，此「有限產品保固」是讓 Xplova 進行維修或更換損壞產品的唯一憑證。若原產品包裝中遺失的元件是透過線上拍賣所購得，恕 Xplova 不予以更換。
4. 若要獲得保固服務，請聯絡您當地的 Xplova 授權零售商或 Xplova，瞭解運送說明和 RMA 編號。
5. 在「有限產品保固期限」期間，此「有限產品保固」包含產品的檢測與維修費用。損壞之產品應由購買人自行付費運送至指定場所，且須一併提供購買憑證與 RMA 編號。
6. Xplova 會將維修後或更換後之正常運作的產品送至可供客戶取貨的區域。更換後的故障產品或元件全數歸 Xplova 所有。

7. 由 Xplova 維修後或更換後的產品應繼續獲得保固，期限為原始保固期限的剩餘時間，或從維修或更換日期起的三（3）個月，以時間較長者為準。
8. 在將任何裝置送回維修之前，請務必備份資料並移除產品中的任何機密、專利或個人資訊。Xplova 對於資料的損壞或遺失概不負責。
9. 本產品主要用來輔助運動，心跳帶記錄的數值僅供參考，無法做為醫學上診斷的建議根據。
10. Xplova 保留隨時新增、刪除或修改條款與條件的權利，恕不另行通知，還請查閱官方網站的最新公告。
11. 如果損害是由下列任何原因所導致，則不適用此有限保固：
 - A. 產品序號已遭移除、抹除、汙損、修改或無法辨識；
 - B. 以不正常方式使用本產品而導致的損壞；
 - C. 正常損耗的產品退化；
 - D. 由非 Xplova 指定之廠商對本產品進行不正確的安裝，或進行未經授權的改裝或維修所造成的損壞；
 - E. 搭配非 Xplova 官方授權或提供的元件或配件進行操作，或用於非主要用途外之範圍所造成的損壞；
 - F. 將本產品暴露於異常具腐蝕性的環境，或在極度高溫或濕度的狀態下操作所造成的損壞；

G. 織帶為個人衛生清潔用品，除新品不良外，正常使用後的功能失常情況，不適用此有限保固。

12.請注意，「有限產品保固期限」以及服務提供和回應時間可能會根據國家而有所不同，而且可能也會受限於產品購買國家之註冊規定或有可能調整現行的保固條款及內容。此保固條款判定準則以官方最新公告為主，如果您需要有關保固條件的協助，或有任何其他查詢，請聯絡原零售商或 Xplova 或瀏覽官方網站的公告與更新。

官方網站：<https://www.xplova.com>

■ 保證書

- 請務必保留原發票或購買證明，上面必須有註明購買日期，以保障您的權益，若無購買日期則會以機器出廠日作為保固時間之計算。
- 保固服務：保固期限因區域而有所不同，請洽詢當地經銷商以獲取更多資訊。
- 保固維修時，須出示原購買發票或是單據，維修中心將依憑證提供保固內服務，或是有償維修。

■ XPLOVA LIMITED PRODUCT WARRANTY

• This Limited Product Warranty shall apply to Xplova products including the main product and accessories as contained within the user manual of original Xplova box. Xplova warrants that products from its authorized distributors and retailers will meet the applicable product specifications and be free from material and workmanship defects during the Limited Product Warranty Period, 6 months (2 years for the EU countries) starting from the date of original purchase, if the products are used and serviced in accordance with the user manual and other documentation provided to the purchaser at the time of purchase.

This Limited Product Warranty is subject to the following terms and conditions:

1. To obtain warranty service, a proof of purchase, an original or copy of the sales receipt from the original retailer, is required.
2. This Limited Product Warranty is only valid and enforceable in the country/region where the product is sold.
3. This Limited Product Warranty is at the sole option of Xplova to either repair or replace the defective product during the Limited Product Warranty Period. Xplova will not replace missing components from any package purchased through online auctions.
4. To obtain warranty service, contact your local Xplova authorized retailer or Xplova for shipping instructions and an RMA number.
5. This Limited Product Warranty covers expenses for inspecting and repairing the product during the Limited Product Warranty Period. The defective product shall be delivered by the purchaser at his/her own expense to the designated premises together with the proof of purchase and RMA number.
6. Xplova will return the repaired or replaced product in good working condition to a location that the customer can pick up. All replaced faulty products or components will become the property of Xplova.

7. If Xplova repairs or replaces the product, the repaired or replaced product shall continue to be warranted for the remaining time of the original warranty period or for three (3) months from the date of repair or replacement, whichever is longer.

8. Before returning any unit for service, be sure to back up data and remove any confidential, proprietary, or personal information from the Product. Xplova is not responsible for damage to or loss of data.

9. This product is mainly used as an aid in sports, the values recorded by the heart rate monitor are for reference only, and cannot be used as a basis for medical diagnosis.

10. Xplova reserves the right to add, delete or amend the terms and conditions at any time without prior notice. Please refer to the official website for the latest notice.

11. THIS LIMITED WARRANTY SHALL NOT APPLY IF THE DAMAGE

WAS CAUSED BY ANY OF THE FOLLOWING :

- A. The product serial number has been removed, erased, defaced, altered or is illegible.
- B. Damage resulting from the use of the product in a manner other than its normal and customary manner.
- C. Deterioration of the product due to normal wear and tear.
- D. Damage arising from improper installation, unauthorized repair, alteration or modification to this product by third parties other than Xplova or its designee.
- E. Damage arising from operating with components or accessories not officially authorized or provided by Xplova or used in other than its intended use.
- F. Damage arising from exposure to abnormally corrosive conditions or operation with extreme heat or humidity.
- G. The strap is a personal hygiene product, besides defects in new products, malfunctions after normal use do not apply in this limited warranty.

12. Please be aware that this Limited Product Warranty and service availability and response times may vary from country to country. And may

also be subject to registration requirements in the country of purchase and it's possible to adjust the current warranty terms and conditions. The decision criteria for the warranty terms are based on the latest announcement on the official website. If you need assistance with warranty conditions or any other questions or queries, please contact the original retailer or Xplova, or browse the official website for announcements and updates.

Xplova Website: <https://www.xplova.com>

■ Warranty

- Please be sure to keep the original invoice or proof of purchase, the date of purchase must be indicated on it to protect your rights. If there is no date of purchase on it, the warranty will be calculated from the product manufacture date.
- Warranty Service: The warranty period varies by region, please consult your local dealer for more information.
- When you use the warranty service you must present the original purchase invoice or proof of purchase. The service center will provide in-warranty services or paid services according to this certificate.