

## ■ 有限保固

保固服務：

1. 產品本體（不含電池）自購買日起一年內（保固期限因區域不同而有所不同）。於正常使用狀況下發生故障，可獲得免費售後維修服務。本體以外配件保固期限為 6 個月，若上述保固期與產品保固卡上的期限不同，則以產品保固卡上記載之期間為主。本服務不適用於：

- a. 外觀損傷（如刮痕、凹陷 ... 等人為使用痕跡）。
- b. 本體以外配件即為消耗品類，但如為材料或製造瑕疵所造成則不在此限制。
- c. 因意外濫用、誤用、淹水、火災或其他天災或意外事故等外來因素所造成的機器損壞。
- d. 擅自修改軟體裝置而造成的損壞。
- e. 產品序號無法辨識之情況。
- f. 因正常使用耗損造成的產品退化。

2. 申請保固維修時，須出示原購買發票或是單據 / 購買憑證，請洽詢當時購買之各地經銷商。Xplova 維修部將依購買憑證和裝置狀況提供保固內服務，或是進行報價維修。

\* 註：若未攜帶或出示有效的購買證明，僅能由序號查詢機器製造日期推算保固期限。此情形有可能會造成保固外付費維修的狀況，請務必妥善保存購買證

明。

## ■ Limited Warranty

Warranty:

1. This product unit, battery not included, has a **one-year** limited warranty commencing on the date of purchase (Warranty Period Varies by Region). Free after-sales repair service will be provided in case of failure under normal use condition. Warranty for the accessories apart from the product unit is six months. In case the aforementioned warranty period is different from that on the product warranty card, the warranty period recorded on the product warranty card will supersede. The service does not apply to:

- a. Appearance damage (such as scratches, dents, and other manmade marks).
- b. Accessories apart from the product unit are consumables, but if caused by material or manufacturing defects are not subjects to this restriction.
- c. Damages to the unit due to accidental abuse, misuse, flooding, fire or other natural disasters or accidents and other external causes.
- d. Damages caused by unauthorized modification of software and hardware devices.
- e. The product serial number cannot be identified.
- f. Product degradation due to normal wear and tear.

2. When request for warranty repair, it is necessary to present the original purchase invoice or receipt/proof of purchase. Please contact the distributor when you made the purchase. The Xplova Repair and Maintenance Department will provide the warranty service according to the proof of purchase and the condition of device, or will provide a quote for repair.

\* **Note:** If you do not bring or present a valid proof of purchase, and the warranty period can only be estimated by the unit manufacturing date from the serial number inquiry. This may result in the situation of outside the warranty period and need to pay for repair, therefore, please be sure to safe keep the proof of purchase.